

# CIGIE LIFT and Mentoring Workgroup 2022 Virtual Flash Mentoring Event

February 23, 2022

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### February 23, 2022 1:00 pm – 4:00 pm (Eastern)

Join the Gov for Zoom Meeting

We are expecting about 100 oversight professionals to attend.

### **SCHEDULE OVERVIEW**

- Attendees can begin logging in at 12:45pm.
- The event will begin at 1:00pm.
- There will be a brief introduction, a keynote speech, five rounds of speaker panels concurrent with one-on-one mentoring sessions, a closing speech, and a conclusion.
- The event will end at approximately 4:00pm.

### **EVENT LOGISTICS**

During each of the five rounds, two mentors will be speaking on a panel in the "main room," while ten other mentors are providing one-on-one mentoring sessions in breakout rooms.

In between each round, mentors and participants will be moved in and out of the oneon-one breakout rooms. If you are scheduled for a one-on-one mentoring session, you will be transitioned into a breakout room before your round begins and back into the main room after it ends (no action is needed on your part). These brief transition periods will provide participants an opportunity to network with others via the chat.

### **TECHNICAL SUPPORT**

Call 833-ZOOM-GOV (833-966-6468) and a representative will help you troubleshoot. You can also visit the CIGIE LDS-LIFT Flash Mentoring Event Portal <u>HERE</u> and scroll down to the bottom for troubleshooting tips.



## **2022 TEAM CONTACT INFORMATION**



## PROJECT LEAD

Mona Mann (she/her), MA, CFE, D&A Senior Management Analyst (NASA OIG) Chair | LIFT Network mona.mann@nasa.gov | ignet.gov/LIFT Mobile: (202) 358-1089



### COMMUNICATIONS

**Kelly J.S. McGovern** (she/her), PhD, CIA, CFE Acting Director, Audit (USDA OIG) Events Committee Director | LIFT Network kelly.mcgovern@oig.usda.gov
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### MENTEE OUTREACH

**Lindsay Gold** (she/her)
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### REGISTRATION

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## **ZOOM TECH**

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## **2022 TEAM CONTACT INFORMATION**



## VISUAL COMMUNICATIONS

**Angelica Perez** (she/her) Visual Communications Specialist (DOT OIG) angelica.perez@oig.dot.gov



## VISUAL COMMUNICATIONS

**Shawn Sales** (he/his) Supervisory Visual Communications Specialist (DOT OIG) Shawn.Sales@oig.dot.gov Mobile: (202) 389-2352

Interested in learning more about LIFT? Join the listserv at our website







#### 1:00 PM - Welcome & Opening

Kelly McGovern, Acting Director, USDA OIG and CIGIE LIFT Events Committee Director Lindsay Gold, Director, VAOIG and CIGIE Mentoring Subcommittee Chair

### 1:05 PM - Keynote Speaker

Cardell Richardson (IG, NGA)

#### 1:25 PM - PANEL 1

### **Peaks and Valleys**

Monique Colter (AIGA, AmeriCorps OIG)

### The Roots of Principled Leadership

The Honorable Jay Lerner (IG, FDIC OIG)

#### Flash Mentoring Round 1

(Breakout Rooms)

#### 1:45 PM - PANEL 2

### Get Comfortable Being Uncomfortable: Special Agent Perspective

Angel Zollicoffer (TIGTA OIG)

### Get Comfortable Being Uncomfortable: AIGI Perspective

Bob Steinau (AIGI, NASA OIG)

### Flash Mentoring Round 2

(Breakout Rooms)

### 2:05 PM - PANEL 3

### It's all about the Dash! What Type of Legacy Will you Build?

Fara Damelin (CoS, HUD OIG)

#### You Are Your Best Advocate.

Tysan Williams (CDO, DOT OIG)

## **EVENT AGENDA CONT.**

### Flash Mentoring Round 3

(Breakout Rooms)

2:20 PM - *Break* 

2:30 PM - PANEL 4

### Growing Your Career When You're a "Shade-loving Plant"

Bob Westbrooks (ED, PRAC)

### Embrace the Cactus and Gather the Succulents: Reframing Prickly Politics as Partnerships for Success

Ruth Strande (CoS, USAID OIG)

### Flash Mentoring Round 4

(Breakout Rooms)

2:50 PM - PANEL 5

### Doer to Leader - The 3 Critical Shifts

Terry Gibson (AIGA, FDIC OIG)

### Empathy, Resilience, and Grace - 3 Critical Leadership Competencies

George Scott (DIG, NASA OIG)

### Flash Mentoring Round 5

(Breakout Rooms)

### 3:10 PM - Closing Speaker

Amanda Seese Whelan (AIGSPC, DOT OIG)

<sup>\*</sup> Scheduled times are subject to change due to the fluid nature of Flash Mentoring



## KIM BENOIT

## **Assistant Inspector General for Audits**

National Aeronautics and Space Administration OIG

Kimberly Figel Benoit serves as the Assistant Inspector General for Audits at the National Aeronautics and Space Administration (NASA) OIG. In this capacity, she oversees auditors, analysts, and support personnel responsible for conducting independent and objective audits, reviews, and other examinations to improve

the economy, efficiency, and effectiveness and to identify waste and mismanagement in NASA programs, projects, operations, and contractor activities. In addition, she oversees the work of the independent public accountant in its audit of NASA's financial statements. She has previously worked at the U.S. Postal Service and U.S. House of Representatives Offices of Inspector General in audit and investigative capacities.

Ms. Benoit received her Master of Business Administration degree with a concentration in accounting from Ohio University and her undergraduate degree in accounting with a minor in leadership studies from Marietta College, located in Marietta, Ohio. She is a Certified Fraud Examiner and Certified Public Accountant. She has presented on topics such as workplace diversity, information security, and data analytics both domestically and abroad.



## **MONIQUE COLTER**

## **Assistant Inspector General for Audit**AmeriCorps OIG

Monique P. Colter has been the Assistant Inspector General for Audit at the Corporation for National and Community Service, Office of Inspector General, operating as AmeriCorps OIG, since November 2018. She oversees the Audit Section and leads the work of audit managers, auditors, and audit contractors. Ms.

Colter began her Federal career with the student cooperative education program at the Internal Revenue Service and progressed as an internal revenue agent reviewing complex large corporation tax returns. She then served the Office of Inspector General at the United States Postal Service where, as an audit director, she led teams that examined multiple Postal Service programs.

Ms. Colter received a bachelor's degree in accounting from South Carolina State University. She is a Certified Public Accountant licensed in the Commonwealth of Virginia and a member of the Association of Government Accountants.



## **FARA DAMELIN**

#### **Chief of Staff**

U.S. Department of Housing and Urban Development OIG

Fara Damelin was appointed Chief of Staff for the U.S. Department of Housing and Urban Development, Office of Inspector General (HUD OIG) in July 2021. In this role, she is responsible for leading a team of professionals to support HUD OIG's execution of oversight responsibilities, strategic initiatives, and daily operations.

Ms. Damelin has more than 25 years of experience in the Federal service, most recently serving as Deputy Inspector General for AmeriCorps between February 2018 and July 2021. In that role, Ms. Damelin was responsible for moving the Inspector General's vision forward, and formulating, implementing, and evaluating OIG policies, strategies, priorities, and goals. She supervised five senior oversight executives and managers and oversaw the daily operations of the offices of audit, information technology, investigation, legal and administrative sections. In addition, she served as the statutory Whistleblower Protection Coordinator, handled congressional outreach and media inquiries, led the production of semiannual reports, and actively participated in various committees, working groups, and cross cutting initiatives sponsored by the Council of Inspectors General on Integrity and Efficiency (CIGIE).

Prior to her tenure with AmeriCorps OIG, Ms. Damelin served for over 14 years with the National Science Foundation OIG, initially as an Investigative Attorney, and subsequently as Director, Office of Investigations Legal Division. In that role, she supervised a staff of investigative attorneys and continued to handle complex investigations of fraud, waste, and abuse related to National Science Foundation programs and operations, working closely with the Department of Justice on civil and criminal matters. She was also appointed as a Special Assistant United States Attorney in the District of Maryland and second chaired a two-week criminal grant fraud trial that resulted in felony conviction. Ms. Damelin was selected to serve as a CIGIE Fellow with the General Services Administration OIG where she focused on strategic internal communications. She is a Certified Fraud Examiner, a graduate of the Office of Personnel Management Federal Executive Institute's Leadership for a Democratic Society program, and an adjunct instructor for the CIGIE Inspector General Academy.

She began her Federal career by serving for eight years as an employment attorney in the Department of Health and Human Services Office of the General Counsel, representing the agency in discrimination complaints before the Equal Employment Opportunity Commission and adverse action appeals before the Merit Systems Protection Board.

Ms. Damelin received a Juris Doctor degree from George Washington University Law School in 1994, and a bachelor's degree in Political Science from SUNY Binghamton in 1991.



### **SUZANN GALLAGHER**

## Assistant Inspector General for Investigations

U.S. Agency for International Development OIG

Suzann Gallagher serves as the U.S. Agency for International Development's (USAID) Assistant Inspector General for Investigations. In this capacity, she provides oversight of financial crimes, fraud, and other criminal activity impacting USAID, as well as the U.S. African Development Foundation, the Inter-American Foundation, and the Millenniums Challenge

Corporation. To carry out this mission, she oversees a global workforce from Washington, D.C., with sub-offices located in Africa, Asia, Europe, Latin America, and the Caribbean. She first joined USAID in 2018 as the Deputy Assistant Inspector General for Investigations.

Prior to joining USAID OIG, Ms. Gallagher worked as a special agent with the Naval Criminal Investigative Service, serving as the Special Agent in Charge of the Middle East Field Office, among other leadership positions. Her experience with the Naval Criminal Investigative Service included directing counterintelligence, counterterrorism, procurement fraud, and criminal investigations and operations throughout the Middle East, Southwest Asia, East Africa, Europe, and the National Capital Region.

Ms. Gallagher began her federal career with the Federal Emergency Management Agency, establishing local volunteer emergency response teams and supporting interagency emergency response coordination.

Ms. Gallagher's awards include a Joint Civilian Service Commendation Award, a Meritorious Unit Commendation for her role in the response to the 2013 shooting at the Washington Navy Yard, the Women in Federal Law Enforcement Leadership Award, and a Department of Defense Counterintelligence Field Activity Counterintelligence Investigation Team Award. She also was the recipient of the Award for Excellence in Teaching from the University of Notre Dame. She attended Cornell University and graduated with Bachelor of Arts degree in History. She also holds a Masters in Arts in Education from Columbia University and a Masters in Arts in Medieval Studies from the University of Notre Dame.



## **TYSAN WILLIAMS**

## **Director of Civility Diversity and Inclusion**

Department of Transportation OIG

Tysan Williams is the Director, Civility, Diversity and Inclusion Program, as well as the Director of the Informal Equal Employment Opportunity Complaint process with the Department of Transportation, Office of Inspector General. She joined DOT OIG in March 2021. In her position, Tysan works across the entire

agency ensuing the workplace continues to embody the Mission First, People Always vision through the lenses of Diversity, Equity, Inclusion, ad Accessibility.

Prior to joining DOT OIG, Tysan served as the Director of the Mission Area Liaison Division within the Center for Civil Rights Operations at the U.S. Department of Agriculture. During her tenure at USDA, she promoted innovation, excellence, and best practices in the administration of civil rights programs and held numerous leadership positions, including Acting Civil Rights Director for the National Institute of Food and Agriculture. She is a subject matter expert in Titles IV, VII and IX—the Nation's civil rights laws—as well as a certified Equal Employment Opportunity counselor and investigator.

Tysan is a native of Philadelphia, Pennsylvania, and a diehard fan of all Philly sports teams. She holds a Bachelor's degree in political science with a minor in public administration from Fisk University and is a graduate of the Howard University School of Law. She is also a member of several social and civil organizations.



## **TERRY GIBSON**

## Assistant Inspector General for Audits, Evaluations, and Cyber

Federal Deposit Insurance Corporation OIG

Terry Gibson serves as the Assistant Inspector General for Audits, Evaluations, and Cyber at the Federal Deposit Insurance Corporation (FDIC) OIG. In this role, Ms. Gibson is responsible for planning and managing audits, evaluations, and other reviews of the FDIC's programs and operations.

Ms. Gibson is a career public servant. She served as the Acting Inspector General of the Export-Import Bank of the United States from September 2017 to August 2018. In this role, Ms. Gibson provided overall direction to teams of auditors, investigators, and inspectors responsible for improving the programs and operations of the Export-Import Bank and preventing and detecting fraud, waste, and abuse. Prior to becoming the Acting IG, Ms. Gibson served for more than 3 years as the Assistant Inspector General for Audits at the Export-Import Bank OIG.

Ms. Gibson began her career as an auditor at the Small Business Administration OIG and prior to her departure in 2014, served as the Director of Credit Programs. In this role, she was responsible for directing audits of Small Business Administration's loan and investment programs. She holds a Bachelor of Science in Accounting from Salisbury University and is a Certified Public Accountant in the State of Virginia.



## **BRIAN GROSSMAN**

## Assistant Inspector General for Investigations

U.S. Small Business Administration OIG

Brian Grossman is the Senior Advisor to the Inspector General of the U.S. Small Business Administration (SBA OIG). He is also on detail to the Pandemic Response Accountability Committee (PRAC) as the Senior Law Enforcement Advisor to the Executive Director. As Senior Advisor, he provides advice and counsel to the

Inspector General and PRAC Executive Director on operational and policy issues. Mr. Grossman previously served as SBA OIG's Assistant Inspector General for Investigations.

Prior to joining SBA OIG, Mr. Grossman served as the Department of State OIG Deputy Assistant Inspector General for Investigations with oversight responsibility of investigations and all operational functions, which included a Headquarters Division, two Investigative Support Divisions and two Regional Investigations Divisions that had offices located both domestically and internationally. He also served as the Department of State OIG Special Agent in Charge of the Middle East, Europe and Africa Division. He has also served as a senior special agent and Special Agent in Charge in OIG's of the Department of Defense, including the Defense Logistics Agency, and Department of the Interior.

Mr. Grossman has more than 37 years of law enforcement experience in the Federal Government and the United States Army. He began his law enforcement career in 1984 with the U.S. Army Criminal Investigations Division, where he worked a myriad of investigations, which included supervising violent crimes, undercover drug investigations, and fraud in offices located both in the US and Germany. Before retiring from the Army in 2003, after serving on active duty for 28 years, he had served in numerous leadership positions including Special Agent in Charge, Operations Officer and Unit Commander. Mr. Grossman also spent tours in combat and on US peacekeeping and humanitarian efforts, as well as two tours as a supervisor on the protective details for the Secretary of Defense and the Chairman of the Joint Chiefs of Staff.

Mr. Grossman's military awards and decorations include the Bronze Star, Defense Meritorious Service Medal, Secretary of Defense Identification Badge and the Chairman, Joint Chiefs of Staff Identification Badge.

He is a native of Indianapolis, Indiana and holds a Bachelor of Science degree from Excelsior College



## **FRANCINE HINES**

## Assistant Inspector General for Management Services

Department of Education OIG

Francine Hines serves as the Assistant Inspector General for Management Services for the Department of Education OIG. Ms. Hines is responsible for leading support operations for the OIG's budget, human resources functions, administrative operations, and its diversity, equity, and inclusion initiative.

Ms. Hines has more than 20 years of government and private sector experience leading business and management operations. Throughout her career, Hines has reengineered programs and processes to reduce costs and improve performance. She has also led her teams in resolving human capital problems to promote an inclusive workplace, encourage optimal effort, and continuously develop staff to improve and sustain support operations.

Prior to joining the OIG in December 2019, Hines work at the Unites States Postal Service. During this tenure, Hines served in the capacity of Deputy Assistant Inspector General for Mission Support, Director of Budget and Financial Operations and Director of Audit Services.

Hines has received numerous awards for her work, including a CIGIE Award for Excellence, Distinguished Achievement Awards, and Exceptional Performance Awards. Hines is active in the inspector general community and currently represents the OIG on the Performance, Recognition and Awards Sub-Committee for the CIGIE Diversity, Equity, and Inclusion Work Group.

Ms. Hines earned her Bachelor's degree in Business Administration with a concentration in Accounting from Bowie State University and a Masters in Information Technology from the University of Maryland. Ms. Hines is a Certified Public Accountant, Certified Government Financial Manager, and Certified Lean-Six-Sigma.



## Diversity, Equity, and Inclusion Work Group. He is also a Member of the Pandemic Response Accountability Committee.

## **JAY LERNER**

### **Inspector General**

Federal Deposit Insurance Corporation OIG

Jay Lerner was sworn in as the third Presidentially-appointed Federal Deposit Insurance Corporation (FDIC) Inspector General on January 9, 2017. Mr. Lerner also holds several other leadership positions in the IG community, serving as Vice Chair of CIGIE's Legislation Committee and Vice Chair of CIGIE's

Mr. Lerner previously worked as the Chief of Staff and Senior Counsel at the Department of Justice Office of the Inspector General. In this role, he provided leadership in the strategic and policy direction for the Office, as well as input into the overall planning, operations, and management of the Office, including all five of its divisions. Prior to this position, Mr. Lerner held other senior positions at Department of Justice, Department of Homeland Security, and the Transportation Services Administration.

Mr. Lerner has taught several courses on criminal law and law enforcement issues at George Washington University, the National Advocacy Center, and elsewhere. He earned his Juris Doctor degree from the University of Pennsylvania Law School, a Bachelor of Science degree in Accountancy from the University of Illinois, and passed the Certified Public Accountant Examination.



## REHANA MOHAMMED

### **Associate Director for Transparency**

Pandemic Response Accountability Committee

Rehana Mohammed is a passionate public servant and leader in DC focused on transparency, public policy, and equity. She is the Associate Director for Transparency at the Pandemic Response Accountability Committee (PRAC). At the PRAC, Ms. Mohammed leads transparency efforts for the over \$5 trillion in

federal pandemic relief spending. Her team manages PandemicOversight. gov, the government's authoritative source for information about spending and oversight related to the COVID-19 pandemic response.

Before joining the PRAC, Ms. Mohammed was Director of Program Development at the Universal Service Administrative Company, where she managed data analytics, IT, project management, knowledge management, and strategic communications for the Rural Health Care program. She previously served as a Policy Analyst and Presidential Management Fellow at the Office of Management and Budget in the Executive Office of the President where she led implementation of the Digital Accountability and Transparency Act.

In her free time, Ms. Mohammed also serves as an Advisory Neighborhood Commissioner in Washington, DC, and Chair of the Board of Directors at The DC Center for the LGBT Community. She holds a Master of Science in Public Policy and Management from Carnegie Mellon University and a Bachelor of Science in Foreign Service from Georgetown University. She is also a certified Project Management Professional. Ms. Mohammed lives in Washington, DC, with her wife and two cats.



### CARDELL RICHARDSON

### **Inspector General**

National Geospatial-Intelligence Agency

Cardell K. Richardson, Sr. is the Inspector General of the National Geospatial-Intelligence Agency (NGA). As Inspector General, he provides independent oversight and objective assessments of agency programs and operations to promote efficiency, effectiveness, and accountability. He also acts as the agency's

chief official responsible for investigating potential violations of law, rule, or regulation, as well as incidents of gross mismanagement, gross misconduct, abuse of authority, and denial of due process.

Immediately prior to this assignment, Mr. Richardson served as the NGA Equality Executive and Director of the Office of Diversity and Equal Employment Opportunity (EEO). He provided executive leadership, advocacy, commitment and communication on equality and diversity programs and initiatives, and was responsible for developing NGA's Diversity Inclusion Strategic Plan. Mr. Richardson served as an advisor to the Director, Deputy Director and other senior leadership within NGA on diversity and EEO matters.

Mr. Richardson's extensive NGA leadership includes multiple diverse previous assignments. As the Deputy Director, Security and Installation Directorate, he led the Agency's security and installation operation activities. He earlier served as the Director of Source Operations Group and as NGA's Deputy Chief Operating Officer. Mr. Richardson represented the Chief Operating Officer, Deputy Director and Director in various decision-making bodies within the Office of the Secretary of Defense and the Office of the Director of National Intelligence. Mr. Richardson also served as NGA's Director, Installation Operations. He was responsible for managing operations at eight major NGA installations.

Mr. Richardson joined NGA and was appointed to the Defense Intelligence Senior Executive Service in July 2003 after serving 26-years active duty. He is a retired U.S. Air Force colonel. While in the Air Force, he served as a civil engineering officer/commander and base commander directing facility and site operations throughout the United States, Central Europe, the Balkans, South Korea, and the Pacific. During his distinguished military career, he served at the National Military Command Center, the Joint Chiefs of Staff and the Office of the Secretary of Defense.

Mr. Richardson holds a Bachelor of Architecture degree from Howard University, a Master of Public Administration degree from Webster University, a Master of Science degree in National Resource Strategy from National Defense University and attended the John F. Kennedy School of Government, Harvard University and the Kellogg School of Business, Northwestern University. He is a graduate of CAPSTONE General Officers class 2006-03. Mr. Richardson is the proud recipient of the prestigious Presidential Rank Award.

Mr. Richardson and his family reside in Northern Virginia.



## **BRIAN SANO**

### **Director of Organizational Health**

Department of State OIG

Brian Sano is the Director of Organizational Health for the Department of State OIG, a position he has held since 2018. His role involves connecting business brains (strategy/mission) with human hearts (employee engagement/professional and personal development). Through coaching, mentoring, and providing

executive-level advice, he leads efforts to cultivate a culture that supports staff members' sense of purpose, curiosity, inclusion, and belonging, while driving innovative results. He inspires a shared vision and empowers others as leaders (hint: anyone can be a leader, regardless of position) by building psychological safety, collaboration, and trust. Through learning and developing trainings and initiatives, he helps people thrive and reach their true potential personally and professionally.

Since 2017, Mr. Sano has served as an Executive-Leadership Coach with the Treasury Executive Institute. In this role, he encourages and empowers clients and colleagues to explore and see things from a fresh perspective, helping them reach their true potential through powerful questions, active listening, and other coaching and design thinking skills.

From 2012 through 2018, Mr. Sano served as the Senior Policy Advisor for the Special Inspector General for the Troubled Asset Relief Program, where he provided executive-level advice on strategic direction, planning, and communication to agency officials and teams to effectively reach and impact key stakeholders. Before joining the IG community, Mr. Sano served as Senior Counsel at the U.S. Securities and Exchange Commission, Division of Enforcement, and a Special Assistant U.S. Attorney in the Eastern District of New York. He has also worked as a Senior Associate at the international law firm WilmerHale and as a Media Planner at McCann Worldgroup.

Mr. Sano earned a Juris Doctor degree from the American University Washington College of Law and holds a Bachelor's Degree in Philosophy from Hamilton College. He is a life-long learner committed to living and leading with a "growth mindset." His "Why" statements is: To care for and celebrate others, so they can lead creative, meaningful, and cheerful lives.



## **GEORGE A. SCOTT**

#### **Deputy Inspector General**

National Aeronautics and Space Administration OIG

George Scott became NASA's Deputy Inspector General in June 2018 after over 30 years of experience at the Government Accountability Office (GAO). He assists the Inspector General in managing the full range of OIG activities and supervises the Assistant Inspectors General and Counsel in the development

and implementation of the OIG's audit, investigative, legal, and support operations.

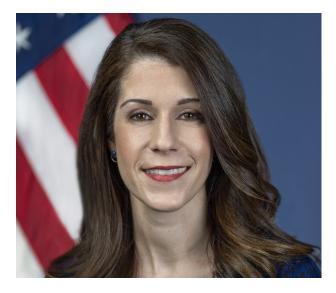
Prior to joining NASA, Mr. Scott served as Managing Director of GAO's Homeland Security and Justice Team. He oversaw GAO's work on Department of Homeland Security and Department of Justice programs and operations. This included efforts to secure our nation's borders and infrastructure; and strengthen emergency preparedness and response capabilities. He has significant oversight experience with management, acquisition, financial management, and human capital issues. Mr. Scott also led oversight efforts on a range of justice programs and grants.

Prior to becoming Managing Director, George was responsible for leading engagements on education issues. This included reviews of school reform initiatives, Indian education, charter schools, STEM programs, and federal student aid programs.

Early in his GAO career, George led a body of work on employee benefit plans, including reviews of the Pension Benefit Guaranty Corporation, as well as Labor and IRS oversight of pension plans. This work resulted in important legislative and regulatory changes as well as improved accountability for federal programs and funds.

George is an experienced speaker; he has testified numerous times before Congress and presented at a range of conferences and training events.

George graduated from the University of North Carolina at Chapel Hill. He received several GAO honors including the Distinguished Service Award, Meritorious Service awards, Client Service Award, the John Henry Luke Mentoring Award, and the Richard J. Hillman Human Capital Award.



### **AMANDA SEESE WHELAN**

## **Assistant Inspector General for Strategic Communications and Programs**

Department of Transportation OIG

As principal for Strategic Communications and Programs, Amanda Seese Whelan oversees a variety of activities that provide strategic value, critical advice, and mission support across the Department of Transportation (DOT) OIG. The Office of Strategic Communications and Programs encompasses several,

frequently interdependent program areas with high external and internal impact, including Budget and Financial Management; Government and Public Affairs; Civility, Diversity, and Inclusion; Communications; Organizational Development; and Administrative Professional and Executive Assistant Services.

Ms. Seese Whelan began her career in government oversight and auditing at the U.S. Government Accountability Office in 2006. She then moved to Computer Sciences Corporation in Arlington, VA, where she helped the Missile Defense Agency enhance its relationship with government auditors. She rejoined the Federal auditing ranks at the Office of Inspector General for the Troubled Asset Relief Program, where she reviewed homeowner retention programs.

Ms. Seese Whelan joined DOT OIG in 2010 as a Senior Analyst and was soon promoted to Project Manager, leading audits focused on the Department of Transportation's rail, maritime, and transit programs. Four years later, she became DOT OIG's first New Hire Workforce Development Manager; in that role, she centralized the onboarding process and designed the New Employee Orientation Program, which has since helped welcome and integrate hundreds of staff members. From 2015 to 2019, she served as the organization's Chief of Staff, helping the Inspector General and Deputy Inspector General conduct collaborative strategic planning, implement decisions to meet mission needs, and manage day-to-day operations.

Her achievements have been recognized by awards from the Secretary of Transportation and the Council of Inspectors General on Integrity and Efficiency. In October 2018, she received DOT OIG's highest honor, the Inspector General's Distinguished Service Award, in recognition of her achievement of results with a lasting impact and her commitment to the core values of "Mission First, People Always."

Ms. Seese Whelan holds a bachelor's degree in broadcast news from Kent State University.



## **ROBERT STEINAU**

## **Assistant Inspector General for Investigations**National Aeronautics and Space Administration

Robert Steinau currently serves as Assistant Inspector General for Investigations at the National Aeronautics and Space Administration's Office of Inspector General. In this capacity, he oversees a cadre of special agents, investigative auditors, technical investigators, data specialists, and support personnel responsible for

conducting criminal, civil, and administrative investigations involving NASA programs, personnel, and operations.

Mr. Steinau has over 22 years of Federal law enforcement experience. He has been with the NASA OIG since 2009 where he has been both the Special Agent in Charge of the Cyber Crimes Division as well as the Resident Agent in Charge of the Cyber Crimes Division, Eastern Region.

Mr. Steinau started his law enforcement career with the United States Secret Service (USSS) in the Cincinnati Field Office in 1999, where he worked fraud investigations and protection assignments. Mr. Steinau was transferred to the Capital Region in 2004 and administered USSS digital forensics program at Headquarters. Mr. Steinau's last assignment prior to joining the NASA OIG was as an agent assigned to the Vice-Presidential Protective Division.

Mr. Steinau served in the United States Marine Corps and holds an accounting degree from the University of Cincinnati.



## **RUTH STRANDE**

#### **Chief of Staff**

U.S. Agency for International Development OIG

Ruth Strande is Chief of Staff for U.S. Agency for International Development (USAID) OIG, providing high-level support to the Inspector General and Deputy Inspector General, and serving as an adviser and critical link in the communication between the front office and staff and stakeholders. Ms. Strande joined OIG

in October 2016 as the Director for Learning and Development in the Office of Management. Ms. Strande was responsible for standing up the Learning and Development Division and establishing new programs to meet workforce development needs.

Throughout her career, Ms. Strande has led and facilitated programs that advance professional and organizational development and knowledge sharing. As a member of the Council of the Inspectors General on Integrity and Efficiency's Professional Development Committee and Leadership Development Subcommittee, she has made key contributions and assumed various leadership roles to help promote learning and development within the IG community. Ms. Strande works closely with key stakeholders across OIG and the oversight community to advance workforce development.

Ms. Strande previously held positions in the Millennium Challenge Corporation, where she led the learning and development portfolio, and in USAID's Bureau for Global Health, where she facilitated talent and organizational development activities for the Bureau and across USAID. She delivered and facilitated training in Africa, Asia, Central America, and Eastern Europe.

Ms. Strande has a Master of Public Administration degree from Northeastern University and a Bachelor of Arts degree in International Affairs with a minor in Psychology from the George Washington University.



## **BOB WESTBROOKS**

#### **Executive Director**

Pandemic Response Accountability Committee

Robert A. Westbrooks was appointed Executive Director of the Pandemic Response Accountability Committee (PRAC) on April 27, 2020. Mr. Westbrooks has spent 26 years in public service focusing on accountability and anti-fraud activities, serving the last 5 years as Inspector General for the Pension Benefit Guaranty

Corporation conducting independent oversight, audits, and investigations to help protect the retirement benefits of 35 million American workers and retirees.

A former U.S. postal inspector, Mr. Westbrooks has served in leadership roles in several federal oversight agencies including the U.S. Small Business Administration OIG, U.S. Department of Transportation OIG, U.S. Postal Service OIG, and National Archives and Records Administration OIG. At the U.S. Small Business Administration OIG, Mr. Westbrooks served as Deputy Inspector General and acting Assistant Inspector General for Audits.

Mr. Westbrooks is an attorney, certified public accountant, certified internal auditor, certified information systems auditor, and spent 21 years as a federal criminal investigator. From 2016 to 2020, Mr. Westbrooks served as chair of the CIGIE Professional Development Committee and as a member of the CIGIE Executive Council. He is a frequent speaker and author on the topics of oversight, enterprise risk management, and leadership.



## **ANGEL ZOLLICOFFER**

### **Special Agent**

Treasury Inspector General for Tax Administration

Angel Zollicoffer is a Special Agent with the Treasury Inspector General for Tax Administration (TIGTA) where she currently conducts investigations related to internal and external threats of corruption against the Internal Revenue Service. She began her Federal career as a Revenue Agent with the Internal Revenue Service. Prior

to becoming a civil servant, she worked in private industry as a senior auditor for large corporations and in the public accounting sector. She is currently a member of TIGTA's Leadership Development Program. She also is a member of TIGTA's Equity, Diversity and Inclusion committee. In 2020, she was recognized by the United States Attorney Office for outstanding contributions to the Investigation and prosecution of Identity Theft crimes in the state of Maryland.

Angel is a native of Baltimore, Maryland and enjoys biking, traveling and spending time with family. She holds a Bachelor's degree in accounting from Clark Atlanta University. She is also a member of several social and civil organizations.